

91.3%

Public Performance Measure

89.77%

Moving Annual Average PPM Target - 90.3%

How we performed in your area

	Express (other than E&G) sector	Edinburgh - Glasgow Q St	Rural sector	East suburban sector	West suburban Peak sector	West suburban Off Peak sector
PPM four weekly	85.8%	90.7%	86.9%	91.8%	90.4%	92.5%
PPM yearly	81.8%	90.9%	82.7%	89.3%	88.6%	91.6%
Trains ran/not cancelled four weekly	98.9%	99.8%	99.1%	99.4%	99.2%	99.5%
Trains ran/not cancelled yearly	98.6%	99.6%	98.5%	98.9%	99.8%	99.9%

PPM (Public Performance Measure) is the percentage of booked services which arrive within 5 minutes of their booked arrival time, having called at all booked stations on the route

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations

01/02/2024	A speed restriction on the West Highland Line
03/04/2024	A track circuit failure due to flooding at Winchburgh Junction
22/04/2024	A person struck by a train at Hyndland Station
20/04/2024	An assault at Hyndland station
08/04/2024	A tree striking the overhead line wires in Livingston

Annual On Time Arrival at Destination

The table below shows the arrival times at terminal stations on the ScotRail network over a rolling 12 months

Location	On Time_T	Booked_T	On Time_A	PPM	Location	On Time_T	Booked_T	On Time_A	PPM
Aberdeen	60.9%	66	63.6%	81.8%	Glasgow Queen Street	52.3%	201	52.3%	89.4%
Airdrie	52.6%	30	59.6%	85.4%	Glasgow Queen Street Low Level	-	-	61.5%	90.0%
Alloa	77.0%	19	77.0%	94.8%	Gourock	48.0%	57	48.0%	94.1%
Annisland	56.9%	35	63.3%	91.5%	Haymarket	33.3%	1	68.9%	90.7%
Arbroath	19.2%	15	30.0%	80.6%	Helensburgh Central	31.1%	34	31.1%	84.2%
Ardgay	37.3%	1	37.3%	74.2%	Invergordon	35.5%	1	48.6%	78.8%
Ardrossan South Beach	37.1%	1	62.6%	92.3%	Inverness	63.2%	42	63.1%	80.2%
Ardrossan Town	20.9%	2	61.6%	91.5%	Inverurie	79.7%	11	62.5%	83.5%
Ardrossan Harbour	39.2%	15	39.2%	88.5%	Irvine	0.0%	1	75.0%	94.7%
Aviemore	-	-	54.6%	77.9%	Kilmarnock	75.7%	25	75.9%	92.5%
Ayr	47.5%	68	51.9%	92.7%	Kilwinning	40.0%	2	56.7%	93.3%
Balloch	43.8%	37	43.8%	85.8%	Kirkcaldy	90.5%	3	58.1%	87.9%
Barrhead	72.0%	25	65.8%	94.0%	Kyle of Lochalsh	39.5%	4	39.5%	74.5%
Bathgate	67.5%	8	58.8%	87.7%	Lanark	62.0%	37	62.0%	90.3%
Cardenden	-	-	59.0%	87.2%	Largs	42.0%	18	42.0%	87.6%
Carlisle	61.0%	18	61.0%	90.5%	Larkhall	42.3%	35	42.3%	87.0%
Carnoustie	-	-	29.5%	82.3%	Lenzie	0.0%	1	66.5%	94.4%
Carstairs	48.9%	4	44.5%	89.4%	Mallaig	55.9%	4	55.9%	74.6%
Cowdenbeath	56.1%	9	57.3%	88.4%	Markinch	0.0%	1	38.3%	67.7%
Crianlarich	23.2%	2	28.6%	55.3%	Milngavie	48.1%	63	48.1%	88.7%
Cumbernauld	47.2%	19	48.4%	93.7%	Motherwell	56.2%	42	65.0%	90.2%
Dalmally	64.5%	1	64.5%	74.8%	Montrose	73.1%	17	36.8%	82.6%
Dalmuir	53.9%	73	53.9%	87.9%	Mount Florida	-	-	76.2%	97.1%
Dingwall	75.0%	1	55.2%	81.9%	Neilston	57.4%	40	57.3%	95.8%
Dumbarton Central	-	-	53.1%	86.4%	Newton	63.9%	39	63.0%	92.9%
Dumfries	69.6%	10	62.7%	91.0%	North Berwick	60.9%	19	60.9%	92.2%
Dunbar	83.5%	5	83.5%	95.0%	Oban	29.3%	7	29.3%	51.0%
Dunblane	61.7%	44	71.4%	91.9%	Partick	-	-	57.9%	90.6%
Dundee	38.0%	17	45.1%	81.0%	Paisley Canal	54.3%	35	54.3%	95.4%
Dyce	82.6%	2	70.1%	86.4%	Paisley Gilmour Street	-	-	70.3%	95.2%
Edinburgh	59.0%	371	59.0%	87.6%	Perth	72.5%	15	69.8%	87.0%
East Kilbride	55.2%	38	55.2%	94.6%	Rutherglen	-	-	65.7%	91.4%
Elgin	73.1%	6	56.5%	83.5%	Shotts	-	-	63.9%	91.4%
Falkirk Grahamston	60.3%	8	64.1%	85.3%	Springburn	45.9%	37	67.8%	95.5%
Falkirk High	-	-	78.3%	94.8%	Stirling	52.0%	11	76.4%	92.6%
Fort William	73.8%	1	55.9%	78.0%	Stonehaven	72.4%	3	50.4%	81.8%
Garscadden	68.3%	5	68.8%	91.2%	Stranraer	60.7%	8	60.7%	92.1%
Girvan	41.4%	11	35.8%	93.1%	Tain	50.9%	2	50.4%	77.5%
Glasgow Central	55.8%	482	55.8%	92.0%	Tweedbank	50.0%	33	50.0%	89.0%
Glasgow Central Low Level	-	-	60.2%	91.3%	Wemyss Bay	79.6%	19	79.6%	95.5%
Glenrothes	42.5%	41	43.7%	82.2%	Whifflet	32.5%	16	55.7%	88.5%
					Wick	48.0%	4	47.9%	67.9%

On Time_T - The percentage of ScotRail services that terminate at this location On Time*

Booked_T - The number of ScotRail services planned to terminate at this location on a typical weekday

On Time_A - The percentage of ScotRail services that arrive at this location On Time* (all trains that stop at this station)

PPM - The percentage of ScotRail services that arrive or terminate at this location within 5 minutes of their booked arrival time

*On time is the percentage of booked services which arrive within 59 seconds of their booked arrival time, having called at all booked stations on the route