## Daily Statistical Summary – ScotRail Trains – 20/11/2023

PPM: 20/11/2023	90.3 per cent
Previous day customer patronage: 20/11/2023	213,000 approx.
Previous day traincrew absences: 20/11/2023	25 PPM fails due to traincrew availability
Number of cancellations: 20/11/2023	Planned cancellations: 0
	Unplanned cancellations: 28
Projected number of cancellations: 21/11/2023	0