INTRANET/EMAIL MESSAGE TEMPLATE

**Message from ScotRail**

KEEPING YOU MOVING DURING GLASGOW QUEEN STREET IMPROVEMENTS

* **Queen Street Tunnel closes for 20 weeks on March 20**
* **You can still travel, but you will need to make changes to your journey**
* **Journeys will take longer and may leave or arrive at a different place from normal**

Glasgow Queen Street Tunnel will be closing for 20 weeks on 20 March. This means that people who normally travel in and out of Glasgow Queen Street High Level station will need to make some changes to their journey

And trains in general in and out of Glasgow will be much busier.

The closure is necessary in order to get the tunnel ready to run the faster, longer, greener electric trains that are coming to Scotland from autumn 2017.

The railway is still open for business, but journeys will take longer than normal and trains may leave or depart from a different place and have a different destination from what you are used to.

The ScotRail Alliance has created a special website where you can find out more:

[www.scotrail.co.uk/QueenStreetTunnel](http://www.scotrail.co.uk/QueenStreetTunnel)

This site has a host of information and about routes that will be affected by the closure – and what you should do to keep moving for the 20 weeks.

This includes timetables and interactive maps that show you how your service will change during the closure.

It’s important that you check your own journey as soon as possible and start to make plans.

If you have any questions, you can contact ScotRail at:

e: [customer.relations@scotrail.co.uk](mailto:customer.relations@scotrail.co.uk)

t: @ScotRail