

# DELAY REPAY - Passenger Claim Form

## Personal details

Please use black ink to fill in form

All fields marked \* are mandatory

[illegible]

## About your journey

Date of travel   /   /

No. of passengers   Planned Departure time (24hr)   :

From

[illegible]

If you had to change trains please state at which station:

Planned Departure time (24hr)	:		
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## Details of the delay

Length of delay  hrs  minutes      Type of delay   Delayed    Cancelled    Did not travel

Reason for delay	
Not enough time to complete work	60%
Not enough resources	20%
Other reasons	20%

## Ticket Details

Cost of ticket £								Type of Ticket															
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[illegible]

## Your compensation preference

**For Credit/Debit card payments we will contact you later for this information. Please don't put your credit or debit card information on the form.**

Please select your preferred method of payment:

	PayPal		Credit/Debit Card
	Cheque		Rail Travel Vouchers

Please state your email address for Credit/  
Debit card or Paypal payments

### Check list (please tick to confirm you have completed all required information)

<input type="checkbox"/>	Have you completed all required Personal details	<input type="checkbox"/>	Have you specified your preferred method of payment
<input type="checkbox"/>	Have you completed your full journey details	<input type="checkbox"/>	Have you included your smartcard no. (if applicable)
<input type="checkbox"/>	Have you attached your ticket (if applicable)		

Signature \_\_\_\_\_

Date   /